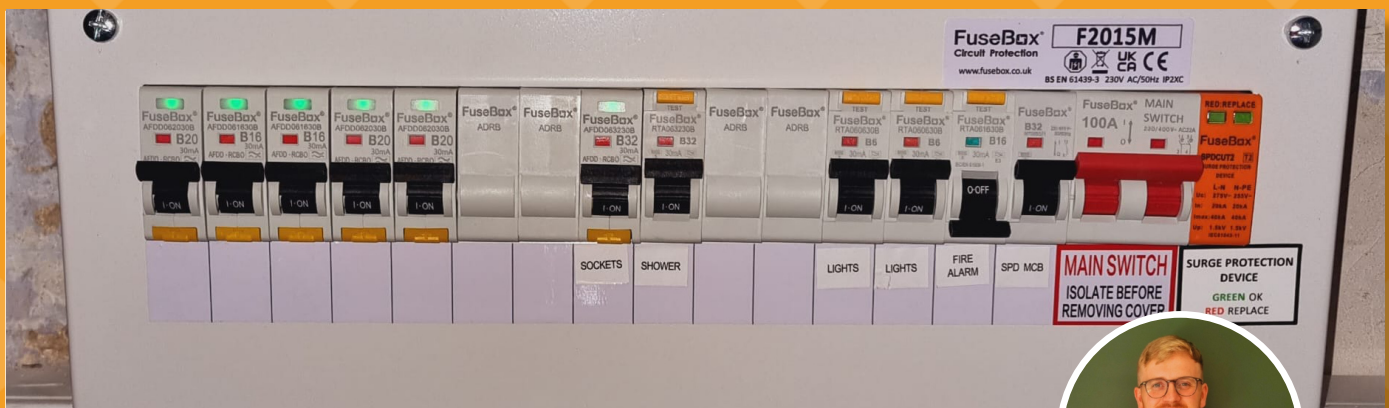




## Become an Electrical Troubleshooting Hero (and Avoid Unnecessary Call-Outs!)

Who wants to waste time waiting for a tradesperson even if they're as reliable as Eagle Electrical? Here are some tips to help you become a bit of an electrical troubleshooting hero!

### 1. Reporting Real Problems and when to Call the Pros

You should always call a qualified electrician for:

- Any sparking or burning smells from sockets or appliances.
- Any shocks or tingles when touching metal parts of appliances.
- Repeatedly tripping circuits or RCDs.

### 2. If the Power Goes Out.

If the power goes out suddenly in your home or in certain areas, don't jump to the conclusion that it's a serious electrical issue. Your first step should be to check the consumer unit, also known as the fuse box. This is typically a grey box found in locations like a hallway cupboard, under the stairs, or occasionally in the garage.

Inside, you'll see a series of switches. If any are turned 'off', try flipping them back to the 'on' position, as this might resolve the issue. However, if a switch keeps tripping, it signifies a fault that should be addressed by a professional.

### 3. RCD Rescue: The Safety Switch.

You may notice a larger switch with a 'T' or 'Test' button. This is an RCD, an important safety device. If it trips, follow these steps:

- **Unplug:** Unplug all appliances.
- **Reset:** Reset the RCD. If it remains on, plug in the appliances one by one to identify any faulty ones.
- **Call for Help:** If the RCD continues to trip, even with everything unplugged, please call us!

#### 4. The Socket Solution: Is It the Wall or the Gadget?

If an appliance isn't working, check these:

- Is it properly plugged in?
- Is the socket switch on?
- Try a different socket to see if the fault is with the appliance or the socket

#### 5. Lightbulb Logic: The Easy Fix

- Before reporting a faulty light, try replacing the bulb! It's often the simplest solution.

#### 6. Extension Cord Caution: Don't Overload!

- Avoid overloading extension cords and sockets. This can cause them to overheat and trip the electrics or, in severe cases, pose a fire hazard.

#### 7. Water and Electrics: A Big No-No

- Never use electrical appliances near water. This is extremely dangerous.

By following these tips, tenants can confidently handle minor electrical issues and play a proactive role in maintaining a safe home. And remember, when in doubt, it's always best to err on the side of caution and call in a professional!